

## **Accessibility Statement**

### **Accessibility Arrangements at TheInvestor capital market LTD**

Updated as of 07/02/2023

TheInvestor capital market LTD makes the utmost in its ability and invests many resources in order to provide all its clients with an equal, dignified, accessible and professional service. In accordance with the Law of Equal Rights for People with Disabilities 1998 and the regulations established thereupon, many efforts and resources are invested in making the necessary accessibility adjustments that will result in a person with a disability being able to receive the services provided to all clients, independently and equally.

### **Information concerning the Website's accessibility**

We at TheInvestor capital market LTD always strive to provide the general public browsing the Website with accessible content as much as possible, regardless of the technology on which the Website was built. We work to update and implement the accessibility rules as much as possible, in accordance with the principles of the accessibility standard. The Website is adapted to the accessibility requirements for level 2 (AA) of the W.C.A.G 2 standard. The Website's accessibility is adapted to the leading browsers.

The Website has been made accessible by UA - USER ACCESSIBILITY Ltd. and supports the leading assistive technologies in the field.

The accessibility menu offers a variety of options. To learn more about how to use it, please press F1 on the keyboard and the instructions for using the accessibility plugin will appear.

Due to conditions beyond our control, there may be cases where we will not be able to provide the information in an accessible manner, inter alia because certain parts of the Website have not been made accessible yet. We will follow up on these cases so that we may be able to provide the appropriate technological solution.

Providing information in an accessible format: depending on the need, we make it possible for our client's to receive information in accessible formats. The provision of the information is free of charge and intended for people with disabilities according to their specific needs as much as possible. For inquiries and information on accessibility, you can contact the company's accessibility coordinator whose details appear later in the statement.

It should be noted that we continue steadily in an effort to improve the Website's accessibility as part of our commitment to allow the entire population, including people with disabilities, to browse it in the most accessible way. If you encounter any problem or malfunction regarding accessibility, we will be happy to inform you about it and you are invited to contact the accessibility coordinator whose details are further on in the statement, and we will make every effort to find a suitable solution and handle the request as soon as possible. In order for us to be able to handle the problem in the best way, we highly recommend attaching as many details as possible:

1. Description of the problem
2. What is the action you tried to perform?

3. Which page did you browse?
4. Type and version of the browser
5. Operating system
6. The type of the relevant assistive technology (if you used any)

**The Accessibility Coordinator of the Company is:**

Name: Jonathan Eilat

Email: [john@theinvestor.co.il](mailto:john@theinvestor.co.il)

Phone: 972-54-2681977

**Pre-visit accessibility coordination:**

Email to coordinate accessible parking / attendant: [john@theinvestor.co.il](mailto:john@theinvestor.co.il)

Phone to coordinate accessible parking / attendant: 972-54-2681977

**Hearing impaired people can contact me at:**

Email: [john@theinvestor.co.il](mailto:john@theinvestor.co.il)

SMS: 972-54-2681977

**Building accessibility arrangements**

Below are the existing accessibility arrangements at the business:

There are disabled parking spaces... Yes

There is an access sequence from the parking lot through the entrance to the building... Yes, one floor private house

There is an elevator in the building adapted for people with disabilities with reading the floor number and writing it in the Braille script... no, Yes, one floor private house

There are accessible positions for service... Yes, one floor private house

There are accessible disabled toilets in the lobby of the building... no, one floor private house

There are identification and direction signs. yes

In case of any need whatsoever, please contact the service representatives at the reception to get any necessary assistance.

# USER ACCESSIBILITY